

PAR & e-Governance Department ,

Government of West Bengal

List of Whatsapp Bot s designed by the e-Governance Cell of the Department , through State e-Governance Mission Team , West Bengal (SeMT-WB)

- i. Covid Vaccine Related (CVR APP) :- This Whataspp Bot enables citizens to book vaccine slots for them. It has the capability of scheduling based on type of vaccine, age type of dose, etc. Date wise time slots of half an hour, are allocated to people for vaccination with proper social distancing. It has been launched across the State, and more than one lakh slots have been booked on this platform. Officials at vaccination centre mark who received vaccine and upload the data in web-based software. This makes vaccination process smooth and hassle-free.
- ii. ICMS – Integrated Covid Management System – WhatsApp Bot enables a citizen to search for covid bed availability in both government and private hospital of their selected area. Request for bed in Government hospital for covid positive patient. Search and request for oxygen availability, ambulance availability, hearse van , crematorium related information etc.
- iii. e-Pass for entry / exit in the State of West Bengal during the Covid- 19 lockdown of 2020. Whatsapp Bot was developed which helped people to enter into the State or leave the State . The e-pass system was extended to group entry and group exit passes for bulk entry exit , which was controlled to maintain social distancing. This online system to go outside the state of West Bengal to other state of India with an electronics pass (e-Pass) having name of passengers, Age, Sex, Date, time of start and end of Journey, Address, Driver details, Vehicle registration number, Vehicle type during COVID 19 lockdown.
- iv. Annadatri Whatsapp Bot for approval by district authorities for Agriculture and farm produce movements from source (farmers) to destination (wholesalers, retailers, government body)
- v. UTSASHREE - Whatsapp Bot (**under development**) to facilitate the transfer of teachers of West Bengal Government under School Education Department of Government of West Bengal.